

From: [Balaban, Carey](#)
To: [Hentchel, Kristy L CIV USN \(USA\)](#)
Subject: [Non-DoD Source] RE: ONR Annual Report Due June 15
Date: Tuesday, June 16, 2020 9:19:32 AM

Dear Kristy:

The paper was published early today at

<https://www.frontiersin.org/articles/10.3389/fneur.2020.00469/full>

It's open access, so it can be downloaded in place of the final proof that was submitted yesterday through the Army website. Bottom line—it's a portable, quantitative test that detects a Havana-type exposure versus conventional mild TBI (concussion).

It can be transitioned.

Best,

Carey

From: Balaban, Carey
Sent: Monday, June 15, 2020 9:59 AM
To: Hentchel, Kristy L CIV USN (USA)
Subject: RE: ONR Annual Report Due June 15

You're welcome.

I'm glad that the easiest and common-sense 'work around' was successful. It certainly pinpoints the IT issue to an inserted redirection from the original link. It looks more than a bit amateurish / fishy (like IT graffiti / vandalism), hence my try at the simple work-around.

Best,

Carey

From: Hentchel, Kristy L CIV USN (USA) <kristy.hentchel@navy.mil>
Sent: Monday, June 15, 2020 9:33 AM
To: Balaban, Carey <CBALABAN@pitt.edu>
Subject: RE: ONR Annual Report Due June 15
[Thank you!](#)

From: Balaban, Carey <CBALABAN@pitt.edu>
Sent: Monday, June 15, 2020 9:17 AM
To: Hentchel, Kristy L CIV USN (USA) <kristy.hentchel@navy.mil>
Subject: [Non-DoD Source] RE: ONR Annual Report Due June 15

Good morning again Kristy:

I checked my browser logs and found a link <https://extranet.aro.army.mil/index.cfm?e=login.loginPage> that by-passed the main entry page and took me to the log-on screen. I was able to log on, edit/check the documents and submit. The submitted file is also attached, as requested. Please share this solution with any others encountering a similar problem.

Best,

Carey

From: Hentchel, Kristy L CIV USN (USA) <kristy.hentchel@navy.mil>
Sent: Monday, June 15, 2020 8:51 AM
To: Balaban, Carey <CBALABAN@pitt.edu>
Subject: RE: ONR Annual Report Due June 15

Good morning Carey,

Thank you for letting me know – I've heard several reports of IT/submission issues. I think the system is crashing because everyone is uploading at the same time.

Could you send everything to me directly as well? If files are too large I can send a drop off request from DoD SAFE.

I'll let you know if I hear anything about when the submission site is functional.

Best,

Kristy

Kristy Hentchel, Ph.D.

Program Officer

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Warfighter Performance S&T Department

Office: 703-696-4502

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kristy.hentchel@navy.mil

From: Balaban, Carey <CBALABAN@pitt.edu>

Sent: Monday, June 15, 2020 8:45 AM

To: Hentchel, Kristy L CIV USN (USA) <kristy.hentchel@navy.mil>

Subject: [Non-DoD Source] RE: ONR Annual Report Due June 15

Good Morning Kristy:

I have tried since late afternoon yesterday to log in to click complete/submit on my report at the site, but I get the message that the service is temporarily unavailable and to try later. I even tried to log in on my ARL machine while logged in with my CAC, but I got the same message. I have submitted an IT inquiry.

The material was all uploaded last week; I was just waiting to see if our new paper came out (if so, I would have updated the reference). The report just needs the final complete/submit click.

Best,

Carey

From: Hentchel, Kristy L CIV USN (USA) <kristy.hentchel@navy.mil>

Sent: Monday, June 01, 2020 11:37 AM

To: Balaban, Carey <CBALABAN@pitt.edu>

Cc: Becker, Christopher E CTR USN CNR ARLINGTON VA (USA) <chris.becker.ctr@navy.mil>

Subject: RE: ONR Annual Report Due June 15

Good morning,

This is a reminder that your annual report is due 15-June. Please also send the report directly to me once you have submitted. If the file size is too large, let me know and I will send you a drop-off request from our file sharing platform, DoD SAFE.

If there are any publications, posters, media coverage articles of your work, etc that you haven't already shared with me, please do so.

Best,

Kristy

Kristy Hentchel, Ph.D.

Program Officer

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From: Hentchel, Kristy L CIV USN (USA)

Sent: Monday, May 4, 2020 3:10 PM

To: 'Balaban, Carey' <CBALABAN@pitt.edu>

Cc: Becker, Christopher E CTR USN CNR ARLINGTON VA (USA) <chris.becker.ctr@navy.mil>

Subject: ONR Annual Report Due June 15

Hi Carey,

You hopefully received an automated message from usarmy.rtp.rdecom-aro.mbx.extranet@mail.mil that your annual report for your grant N000141812157 is due June 15.

When you submit to the Army website, it takes a while to get to me, so if you could also email me the materials I would appreciate it.

Let me know if you have any questions.

Best,

Kristy

Kristy Hentchel, Ph.D.

Program Officer

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